

**SMITH-EMERY  
GEOSERVICES**  
**STATEMENT OF QUALIFICATIONS**

ENVIRONMENTAL &  
GEOTECHNICAL  
CONSULTING

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## CORPORATE HISTORY

Smith-Emery Company, the oldest and largest independent testing and inspection agency on the West Coast, was founded in San Francisco in 1904 as an independent laboratory providing chemical testing services for agriculture and industry.

The San Francisco earthquake of 1906 prompted a growing awareness of the need for quality construction materials in the building industry. The company responded by becoming one of the first laboratories to provide physical testing of construction-related materials. Smith-Emery Company has since expanded to become a full-service testing, inspection, and consulting company with offices established in Los Angeles, San Francisco, and Anaheim.

Our continued responsiveness to clients' needs over the years led to the development of Smith-Emery Company's GeoServices Division in 1972, which has become recognized for providing quality geotechnical/geological investigations, environmental services, and consultation.

A coordinated staff of geologists, engineers, and technicians work closely with qualified chemists and other technical staff from Smith-Emery's state-certified analytical laboratory to provide comprehensive testing and consultation services in an efficient and cost effective manner. Our combination of experience, flexibility, and responsiveness led to the steady growth, and in 1994 the decision was made to form Smith-Emery GeoServices as a separate division of the Company.

A detailed description of the Scope of Services of Smith-Emery GeoServices is presented on the following pages.

## ENVIRONMENTAL CONSULTING SERVICES

The growing and increasingly complex array of environmental legislation and notification requirements, coupled with recent trends toward enforcement, has prompted prudent agencies including banks, real estate firms, developers, and prospective buyers to seek to reduce future environmental liability through an effective assessment program.

Smith-Emery GeoServices has been involved in environmental site assessments since the development of the concept and has continued to refine and upgrade the standards for this type of work. Our integrated staff of geologists, environmental assessors, and technicians, working as investigative teams, has conducted environmental site assessments throughout California and within neighboring western states. Site assessments have been performed by Smith-Emery on a wide range of property types including multi-family apartment buildings, commercial buildings, gas station sites, and industrial properties. Smith-Emery has also conducted assessment work in Southern California in conjunction with EPA mandated RCRA Facility Investigations (RFIs).

### ENVIRONMENTAL SERVICES:

- |  |  |
|--|--|
| • Phase I Site Assessments   | • Hydrologic Studies                   |
| • ASTM- Transaction Screen Standard<br>Phase I Assessment Standard | • Remedial Management                  |
| • Phase II Site Assessments/<br>Remedial Site Characterizations    | • Remedial Business Plans              |
| • Groundwater Monitoring   | • Permitting and Regulatory Management |
| • Analytical Testing   |  |

## **ENVIRONMENTAL SITE ASSESSMENTS**

The most cost effective approach to an environmental site assessment is to conduct the investigation in phases, with the scope of services and goals of each successive phase determined by the information obtained in all previous phases. The phases are generally referred to as Phase I Site Assessments, which include a document search and site reconnaissance; Phase II Site Assessments, which involve physically sampling and testing various media on the property for the potential presence of regulated substances; and a Site Characterization that fully defines the extent of contamination on the property. Only after the full scope of the problem is known can a cost effective method be chosen to restore the property or allow appropriate decisions to be made regarding future property transactions.

All environmental projects are directed by experienced managers knowledgeable in current environmental legislation as it applies to site assessments and property transactions. One of the primary objectives of Smith-Emery's approach to project management is to facilitate the multi-party negotiations required for successful property transactions while protecting the interests of the client and preserving the client/consultant bond. All of our reports and findings are the confidential property of the client and are only released to outside parties with the client's knowledge and approval.

Every step in the site assessment process is fully documented to enable the client to provide an informed response to regulatory agencies and to assist the client should legal issues arise. Smith-Emery GeoServices can also provide testimony or appear as an expert witness for cases in which litigation occurs.

## **Phase I Environmental Site Assessment**

The initial step in the site assessment process consists of defining the relative level of environmental risk associated with a property based on a "due diligence" evaluation of all potential risk factors. These factors include current and former site activities, the historical usage of the site and the surrounding area, the potential impact of adjacent properties, the geologic and hydrogeologic setting of the site, and any regionally identified concerns.

The information-gathering process of the Phase I environmental assessment serves to define the scope of any Phase II assessment work which may subsequently be required by identifying areas of environmental concern. The information gathered in the Phase I details the areas to be sampled and the substances for which the samples should be analyzed.

Smith-Emery's comprehensive approach to the Phase I environmental assessment begins with initial client/consultant contact to establish the client's objectives, identify the parties involved in the transaction, and to obtain pertinent site information. Documentation generally requested includes a preliminary title report, previous site reports, site plans, and any available facility records or permits. Subsequent investigative effort is divided into two major components (Public Records Search, Site Reconnaissance) in our due diligence review:

### **Public Record Search**

- **List Review**

A due-diligence review of databases maintained by federal, state, and local agencies is performed. All sites within a one mile radius of the subject property are identified, and the impact of sites which have the potential to affect the subject property is addressed.

- **Historic Site Usage**

The site history, including hazardous materials usage on the subject site and adjacent properties, is reconstructed by searching records on file at local and/or county Building and Safety and Fire Departments. Previous reports (if available), a preliminary title report (client-provided), topographic maps, and applicable historical aerial photographs or Sanborn maps are also reviewed. If possible, interviews are obtained from persons with knowledge of present or past activities on the site.

- **Hydrologic Research**

A summary and analysis of the site geology, major hydrologic units, depth to groundwater, and direction of regional groundwater flow are provided based on information obtained from previous reports, a literature review, hydrologic well records, and Regional Water Quality Control Board files on any active tank leak sites in the near vicinity.

### **Site Reconnaissance**

A reconnaissance of the site is conducted, and a detailed description of the interior and exterior of the existing facility is provided. The presence of any potential environmental concerns is noted, including: hazardous materials storage areas; locations of underground storage tanks and related vents, lines, and dispensing units; former and existing locations and conditions of spray booths, clarifiers, pits, sumps, and drains; signs of dead or sparse vegetation; and obvious drainage, stain patterns, or odors. A drive-by inspection of adjacent properties is also conducted, and as many of the above site characteristics as possible are noted. An emphasis is placed on denoting potential contaminant migration paths.

Once the site conditions and the nature of potential contaminants have been defined, Smith-Emery makes an evaluation as to whether the site warrants further investigation involving some form of subsurface sampling.

## **ASTM Standards**

The American Society of Testing and Materials (ASTM) has promulgated two standards (E1527-00 and E1528-00) to meet the CERCLA 'due diligence' requirement to qualify for the innocent purchaser defense if contamination is discovered after a party has taken ownership of a parcel of land. Smith-Emery GeoServices can provide a work product tailored to meet either of these specifications if requested.

This is an option to Smith-Emery GeoServices' standard Phase I Assessment, which actually exceeds the ASTM standards. Preparing documents in the ASTM format is used to better accommodate the client's needs and allow for optional choices for some lenders and agents.

### **ASTM Transaction Screen (E1528-00)**

The ASTM transaction screen is a low cost option when compared to a full Phase I assessment and does not go into the detail that a complete Phase I report would. It is an appropriate first step when the property under consideration is a residence, small office, or other such facility where there is no history of hazardous material usage. The transaction screen consists of a review of government databases for nearby sites, a questionnaire, and a site inspection. The screen may recommend no further action or proceeding with a full Phase I Assessment. Smith-Emery has prepared several of these screens for major banks throughout the State of California.

### **ASTM Phase I Assessment (E1527-00)**

Smith-Emery GeoServices' standard Phase I Environmental Site Assessment already meets or exceeds the requirements of the ASTM standard. The principal difference is in the format of the final report. If requested, Smith-Emery can produce a report in the standard ASTM format.

## **PHASE II ASSESSMENTS / REMEDIAL SITE CHARACTERIZATIONS**

The first step toward the solution of any environmental problem is to determine the site conditions, the nature of the contaminants, and the extent of existing and potential contamination. Smith-Emery performs comprehensive site assessments designed to define the existing site conditions in terms relevant to environmental issues and regulations. Smith-Emery can use that information to identify remedial alternatives that may be applicable at the site, evaluate those alternatives, and recommend an environmentally sound and cost-effective solution.

Smith-Emery has performed site assessments and remedial investigations for a wide range of environmental problems. These projects have been directed at both manmade and natural environmental media including groundwater, surface water, soil sediments, and building materials. Compound types addressed have included environmental contaminants such as solvents, volatile organics, metals, PCBs, asbestos, and pesticides.

When a site assessment is to be performed under the auspices of a regulatory agency or must gain regulatory approval at some point, negotiations and detailed workplans are required. Smith-Emery obtains the approvals necessary throughout the investigation to keep the process moving smoothly. If the project is to be performed under the client's direction, Smith-Emery GeoServices can negotiate with the agency to achieve the project goals as quickly as possible.

### **Field Investigation**

Smith Emery performs field investigations to obtain detailed information on potential problems identified by the Phase I Site Assessment. The Phase II site assessment will identify areas where problems are, while the site characterization determines the magnitude of those

problems so that remedial measures can be assessed. The field investigations will establish the following site characteristics, as necessary:

- Site geology and topography.
- Groundwater characteristics such as flow patterns, and volumes and background composition.
- Sources of contamination and the extent of plume migration.
- Contaminant characteristics.
- The potential for contamination of soil, groundwater, and surface water.

Based on the information required, Smith-Emery develops a focused site characterization work plan which includes a sampling plan detailing sampling procedures, locations, and frequency, and an analytical plan detailing analytical procedures and analyses. The Smith-Emery field investigation may employ a number of investigative techniques such as:

- Soil borings and/or test pits.
- Cone Penetrometer Testing (CPT).
- Groundwater monitoring wells.
- Collection of samples from containers.
- Collection of samples from building or equipment surfaces.
- Geophysical surveys.

Quality control is an extremely important element of every Smith-Emery investigation work plan. Smith-Emery field crews follow quality control procedures that address sample collection and handling as well as calibration of field instrumentation and appropriate

documentation. Each sample is documented on a chain-of-custody form. Smith-Emery carefully decontaminates sampling equipment as necessary.

An equally important element of every work plan is health and safety planning. A qualified Smith-Emery health/safety officer prepares a site-specific health and safety plan based on the expected physical and chemical hazards that may be encountered. A site-safety officer is responsible for verifying that all employees strictly adhere to the procedures outlined in the health and safety plan.

### **Soil Gas Survey**

In some instances, a soil gas survey may be used as a preliminary investigative tool for assessing subsurface contamination of a site where volatile organic compounds are involved. Soil gas from the shallow subsurface is collected and analyzed, enabling detection of volatile contaminants in the soil or shallow groundwater.

### **Soil Borings and/or Test Pits**

Soil borings and test pits serve as mechanisms to investigate site stratigraphy, soil properties, and the spatial extent of contamination within the soil. In general, we use soil borings when a relatively large area must be investigated and test pits when the extent of contamination has already been roughly identified and is contained within a relatively small area. Prior to performing work involving the disturbance of the site subsurface, we locate underground utilities and piping through interviews with utility companies and reviews of existing as-built drawings.

## **Geophysical Surveys**

Our staff has experience in the application of geophysics--the science of measuring the physical properties of the earth to determine subsurface composition and structure. During a site investigation, we may use one or more of the following nondestructive geophysical techniques to aid in defining subsurface conditions:

- Magnetics
- Electromagnetic (EM)
- Ground Penetrating Radar (GPR)
- Resistivity
- Seismic Refraction

In addition, Smith-Emery utilizes borehole geophysical logging. Geophysical information is obtained from boreholes using logging probes that measure resistivity (electrical logging) and electrical potential (spontaneous or self-potential logging). The information obtained from these probes can frequently define soil and rock layering more accurately than a soil-sampling program. Borehole geophysics also helps to identify zones of differing permeabilities, which is beneficial when considering future remedial needs.

## **Air Monitoring**

Through the course of a field investigation, Smith-Emery performs air sampling and monitoring for several purposes including:

- Assessment of present site conditions
- Monitoring of field investigation activities
- Personnel protection
- Prevention of off-site vapor migration

It is important to note the difference between air sampling and air monitoring. Air samples can be collected and analyzed for specific compounds in a laboratory, while air monitoring is done in real-time in the field by portable instruments.

Smith-Emery performs air monitoring to detect general types or classes of contaminants or determine gas levels in the field. Smith-Emery takes occasional field readings as a check on the adequacy of or need for respiratory protection and to offer a preliminary assessment of site contamination.

## **Modeling**

To better meet the needs of our clients, Smith-Emery GeoServices has made a substantial investment in state-of-the art computer equipment and software. Utilizing advanced computer aided design (CAD) techniques enables Smith-Emery's Project Managers to easily visualize complicated physical situations such as aquifer properties, hydraulic gradients, and contaminant distribution. Sophisticated computer assisted modeling (CAM) software allows our Project Managers to design the optimum placement for additional monitoring wells and soil borings on a parcel of land, resulting in obtaining the needed data at the lowest cost to our clients.

## **Groundwater Monitoring**

Smith Emery has extensive experience in monitoring contaminated aquifers. With the installation of a network of groundwater monitoring wells, we can determine ground-water and aquifer characteristics and monitor the movement of contaminant plumes. Smith-Emery bases the design of the monitoring well system on several variables:

- Geology of the aquifer
- Strata (i.e., upper water table, lower aquifer) to be monitored
- Period over which monitoring is to be performed
- Type of contaminant expected
- Size of the site
- Local, state, or federal regulations applicable to the site

## **Hydrologic Studies**

To begin a study for contaminated groundwater, Smith-Emery performs a detailed analysis of the following factors:

- Contaminant types and levels
- Volume/flow rate of water to be treated
- Suspended and dissolved solids levels
- Hydraulic properties of the aquifer
- Hydrogeological character of the area

Most of this information can be obtained through a network of groundwater monitoring wells. We design and strategically place monitoring wells to obtain accurate data regarding volumes, flow rates, and hydrogeological characteristics. Smith-Emery collects samples from the wells for analysis for contaminants and solids levels. Laboratory analysis is then performed to assist in selecting a treatment regime.

The hydraulic properties of concern are the transmissivity and storativity of the aquifer. These properties are best determined through pumping tests. During the pumping tests, Smith-Emery monitors the response of the water level in the well being pumped and in nearby observation wells. Water levels before, during, and after pumping are analyzed as functions of time and distance from the pumped well to determine transmissivity and storativity. This data is then used for fate and transport studies, design of dewatering systems, and design of contaminant plume containment systems.

## **ENVIRONMENTAL MONITORING**

Environmental technicians with OSHA 40-hour hazardous waste operation (HAZWOPER) training are available for monitoring, logging, and sampling on job sites that involve the potential to encounter hazardous substances. Smith-Emery GeoServices' monitoring equipment includes a portable organic vapor analyzer, photoionization detector and

colormetric detector tubes. Our technicians are often hired to assist or supervise contractors that are working in areas of environmental hazards.

## **UST REMOVAL AND MANAGEMENT**

Federal and state regulations detail precise methods for underground storage tank (UST) removals that must be followed in order to obtain an agency closure on the tanks. Smith-Emery's project managers have extensive experience and training in dealing with all of these issues as well handling issues unique to each individual site. To comply with the tank removal regulations, it is typically necessary to obtain a permit from the local enforcement agency, hire a licensed tank removal contractor, properly manifest and dispose of all hazardous waste generated during the work, obtain and analyze soil samples, and have a closure report prepared by a registered professional for review by the enforcement agency.

Smith-Emery can offer a wide range of services necessary for UST compliance. Our scope of service can be as simple as having an experienced and properly equipped technician on site to obtain samples for shipment to a laboratory, or as complicated as having a registered professional handle all project management and remediation details.

In the event that evidence is discovered which indicates that a release from the tank has occurred, the site would enter into the state's Leaking Underground Storage Tank program. The lead agency would require that the extent of the contamination be determined and that the contamination be mitigated. Smith-Emery has provided consultation services for a variety of UST sites throughout California and is highly experienced in the complicated process of negotiating reasonable remedial methods and goals with the lead agencies. We are capable of managing the entire remedial process, including preparation of the initial workplan, conducting the field investigation, preparing a report of findings, feasibility studies, permitting, obtaining and evaluating contractor bids, oversight of the remedial design process, and

preparation of the final closure report. Smith-Emery has established a team of professionals who can handle remedial design and management of the project in association with proven, successful remediation contractors.

## **PERMITTING REGULATORY SUPPORT / NEGOTIATIONS**

The body of federal and state environmental regulations is becoming increasingly complex. From a client's standpoint, it is often very difficult to determine which regulations apply to a problem or release at a specific point in time. It is also difficult to maintain a current understanding of the ever-changing body of regulations that apply to the many environmental situations managers of operating plants must face.

Smith-Emery provides an array of regulatory support services to assist clients in addressing the relevant regulations. The intent of our services is to allow our clients to maintain control of their remedial actions and not to blindly follow standardized regulations. These services apply to a variety of environmental management situations, including:

- Preparing permit applications.
- Negotiating permit conditions.
- Establishing the scope of services and strategies for conducting facility assessments and investigations, corrective measurement studies, corrective actions, RIs, FSSs, remedial designs, and construction activities.
- Negotiating site-specific contaminant cleanup levels.
- Negotiating the scope of contaminant monitoring programs.
- Negotiating regulatory waivers and petitions.
- Maintaining close coordination between regulatory agencies and owner/operator responsible parties.
- Complying with permit conditions, as well as compliance orders, notices of deficiency, and other legal actions.
- Addressing enforcement proceeding requirements.

Smith-Emery has successfully obtained such permits as underground storage tank (UST) removal permits, site assessment and characterization permits, National Pollution Discharge Elimination System (NPDES) permits, and Water Quality Management Plan (WQMP) / Stormwater discharge permits.

## **REMEDIAL MANAGEMENT**

Smith-Emery GeoServices provides supervision and regulatory interaction for environmental site remediation. When a project requires remediation, Smith-Emery GeoServices manages the project, which typically involves writing bid specifications, reviewing bids and methods, writing reports and workplans, regulatory negotiations, and determining that the work is conducted safely and correctly. Our clients have found that this combination of professional expertise facilitates a cost-effective and efficient remediation. This approach provides us with a unique pool of professional talents and capabilities which enables us to supply the right people and experience for a remediation project. We have supervised remediation for a broad range of sites, including industrial facilities, military bases, gas stations, commercial properties, construction discoveries, and underground tank removals.

## **REMEDIAL BUSINESS PLANS**

As a business begins consideration of restoring a site to its proper condition and value, there is often more than one approach to consider. To meet our client's needs during such a time, Smith-Emery GeoServices provides the service of outlining these options by considering methods, costs and associated time lines in a Remedial Business Plan. The information is based on experience and meetings with proven remedial contractors and experts. This type of report is beneficial as a reference during lengthy property transactions, negotiations and

contract preparations. The main purpose of this document is to define the remediation process and provide a valuation method for contaminated real estate.

## **RISK ASSESSMENTS**

The field of human health risk assessment attempts to answer such questions as “How clean is clean?” and “What is the actual risk to people posed by contamination at this site?”. A formal Risk Assessment attempts to determine these answers by examining the nature and distribution of contaminants at a site, researching the potential health effects from these chemicals, identifying potential receptors, and delineating migration pathways from the contaminant to the receptor. The synthesis of all this information is a comprehensive risk model that can be used to quantitatively measure the actual risks posed by a release of a hazardous substance.

## **GEOTECHNICAL / GEOLOGICAL SERVICES**

Under the supervision of registered geologists and geotechnical engineers, the practical experience and technical expertise of Smith-Emery GeoServices' engineers, geologists, and technicians are combined to provide our clients with a full range of interrelated consulting and inspection services, enabling Smith-Emery to remain with a project from conception through completion.

The advantages of the "one stop" approach include increased flexibility, rapid turnaround times, a minimum of repetitive effort and/or miscommunication, and smoother transitions between project phases, resulting in an overall reduction in project expense.

### **GEOTECHNICAL AND GEOLOGIC INVESTIGATIONS**

Our geotechnical engineers and geologists are experienced in planning and executing subsurface soil investigations which are in compliance with building code requirements and tailored to meet the specific needs of the project. Smith-Emery GeoServices' engineers are knowledgeable in foundation designs for a wide variety of structures from single-family residential units to hi-rise buildings. We can provide soil parameters for driven and drilled piles, continuous, spread and mat foundations, retaining walls, and shoring with either braced, tie-back or cantilever soldier piles.

Past projects have ranged in complexity from straightforward investigations involving a few borings or shallow test pits to complex investigations requiring detailed analysis of rock bedding and structure through down-hole logging in excess of 50 feet.

## **Engineering Services**

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| <ul style="list-style-type: none"><li>• Foundation Design</li><li>• Settlement Analysis</li><li>• Deep Foundation Design</li><li>• Seismic Dynamic Response Analysis</li><li>• Fault Hazard Studies</li></ul> | <ul style="list-style-type: none"><li>• Shoring Design Parameters</li><li>• Pavement Design</li><li>• Forensic Investigations</li><li>• Remedial Recommendations</li><li>• Expert Witness Testimony</li></ul> |
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## **Sewage Disposal Systems**

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| <ul style="list-style-type: none"><li>• Percolation Testing</li><li>• Seepage Pit/Leach Line Design</li></ul> |
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## **Geologic and Seismic Hazard Studies**

Smith-Emery GeoServices' geologists and engineers can provide evaluations of properties with regard to geologic hazards common to many California properties, including liquefaction, landsliding, flooding, sinkholes, mud flows, site drainage, and seismic issues. Our geologists have also conducted detailed fault studies in Seismic Hazard Zones. These studies involve large-scale trenching across the site to locate evidence of active fault traces or to verify their absence.

All geologic investigations and reports are supervised and signed by an engineering geologist registered in the State of California. Smith-Emery has extensive experience in meeting the requirements for geologic evaluations required by local and state agencies throughout California.

Smith-Emery's geologists and engineers also investigate a wide range of forensic foundation problems, including heaving, cracking, subsidence, and failure.

## **FIELD INSPECTION AND TESTING**

Field supervisors at each of Smith-Emery's three locations dispatch trained technicians daily to job sites throughout California. Services provided include:

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| <ul style="list-style-type: none"><li>• Mass Grading Inspection and Testing</li><li>• Backfill Inspection</li><li>• Materials Testing</li><li>• Footing Inspections</li><li>• Asphalt Laydown Inspection</li></ul> | <ul style="list-style-type: none"><li>• Pile Driving Inspection</li><li>• Drilled Footing Inspections</li><li>• Shoring Inspection</li><li>• Inspection of Tie-Back Anchors</li></ul> |
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## **SOIL TESTING LABORATORIES**

Smith-Emery GeoServices maintains three fully-equipped soil testing laboratories at its facilities in Anaheim, Los Angeles, and San Francisco. All physical testing of soils and aggregates is performed in accordance with ASTM, AASHTO, or CalTrans specifications. Skilled technicians and state-of-the-art equipment insure that high standards are maintained. A quality assurance program is in place, which provides for regular review and update of staff skills and a schedule of routine maintenance and calibration of laboratory equipment. A computer system facilitates precise computation and presentation of laboratory data.

## **ANALYTICAL TESTING SERVICES**

Smith-Emery GeoServices works with Positive Laboratory's state-of-the-art facility in Los Angeles. Their staff of qualified organic and inorganic chemists analyzes hazardous waste, water, and soil. All testing procedures are in accordance with Environmental Protection Agency (EPA) or equivalent protocols. The laboratory is certified by the California Department of Health Services Environmental Laboratory Accreditation Program (DOHS/ELAP) for hazardous waste and wastewater.

The following services are provided:

- Organic analysis
- Inorganic analysis
- Mobile laboratory services
- Petrophysical testing
- Permeability testing
- Specialized testing

The laboratory is equipped with state-of-the-art gas chromatographs, mass spectrometers, and inductively coupled plasma instruments to analyze samples for almost all organic and inorganic contaminants. A quality assurance plan and stringent quality control guidelines assure the client of accurate, defensible results. Custom services, such as fuel fingerprinting and identification of unknown substances, can be devised at the client's request.

To best meet the needs of our customers, the lab offers a range of sample turnaround times from one week "normal" to "same day" rush services. Two DOHS/ELAP-certified mobile laboratories may be used to provide immediate organic results on-site.

Our lab has added the capability to conduct physical testing of soils for parameters that govern contaminant fate and transport. We can accurately test samples for such items as the hydraulic conductivity, particle size, porosity, and air conductivity/permeability.

Our lab offers competitive pricing with specific quotes prepared for a project's volume and turnaround requirements. An experienced Customer Service Department is also available to answer questions and provide consultation/project management.

The following materials complete this document:

Personnel Profiles  
Company Brochures

We appreciate the opportunity to present our Statement of Qualifications. If you have any questions regarding our services, please contact us at one of the following locations:

Southern California

791 East Washington Boulevard  
Los Angeles, California 90021  
Phone: (213) 745-5333  
FAX: (213) 746-0744

Northern California

Hunter's Point Shipyard, Building 114  
P.O. Box. 880550  
San Francisco, California 94188  
Phone: (415) 330-3000  
FAX: (415) 330-3030